

## ➤ Alliance Pharmacy Services

We have extended-hours of service to answer your questions and provide live counselling and dialogue with our certified pharmacists

- Book a call with an Alliance pharmacist online or call toll free **877.796.7979** – when it is convenient for you
- Make refill requests online or by telephone
  - We'll call or email automatically with a refill reminder!
- Make specific delivery requests online or by telephone

### Email Shipping Notice

- An email will be sent to provide tracking information for your FedEx package

### Text Message Service

- If you like ... a text message will be sent to verify receipt of your prescription and to notify of delivery location



## Activate! How to Fill Your Prescription

Ask your doctor to...

1. Write **your telephone number** on the prescription
2. Fax (toll free) directly to **877.835.8329**

Your prescription will be delivered to your door via FedEx Priority Overnight® service\*



**To contact Alliance Pharmacy – 877.796.7979**

\*Some restrictions apply. See the Terms and Conditions section of the FedEx Service Guide at [fedex.ca](http://fedex.ca) for details

## ➤ Alliance Pharmacy FAQs

### Why Use Alliance Pharmacy?

- Your information is maintained in a secure and confidential medical record – so that when you get a new prescription we can help avoid therapy duplication and drug interactions.
- You may find it convenient to have prescriptions delivered to your door – without the need to make a separate trip to the pharmacy.

### Will my prescriptions cost less?

- Yes! Alliance Pharmacy dispensing and drug costs are below the average your plan previously paid – resulting in lower co-payments for you. There is no cost to activate your membership and no additional cost for FedEx Priority Overnight® service\* – it is all part of our service to you.

### Where are my prescriptions sent?

- Almost anywhere in Canada.

# Your Prescription From Your Doctor to Your Door

## AlliancePharmacy GROUP INC.



## Your Pharmacy Here When You Need Us

Brought to you by

## AlliancePharmacy GROUP INC.

20 Furbacher Lane, Unit 2  
Aurora, ON L4G 6W1

**Toll free telephone: 877.796.7979**

**Toll free fax: 877.835.8329**

**[www.apgrx.ca](http://www.apgrx.ca)**

OCP Accreditation # 302111

➤ How it Works...  
Just Visit Your Doctor



**Ask your doctor to...**

- Write your telephone number on the prescription
- Fax to 877.835.8329

➤ Activate Your Membership...  
Tell Us Your Preferences

You may pre-register at [www.apgrx.ca](http://www.apgrx.ca). Or, after you first provide your doctor with simple instructions to attach your telephone number to the prescription and fax to **877.835.8329** you'll be immediately contacted by Alliance Pharmacy staff to set up your account. We will ask you for:

- Relevant health information
  - Benefit plan number
  - Payment information
  - Delivery preferences
- You may want to...**
- Transfer prescriptions from other pharmacies
  - Talk with an Alliance pharmacist about your new prescriptions



Doctor Faxes Rx to  
**AlliancePharmacy**  
GROUP  
Retains original Rx in your chart

Doctor Writes Prescription (Rx)  
Includes your telephone number

Alliance Pharmacists Review & Fill Rx  
Pharmacists offer dialogue on new prescriptions

Visit Your Doctor

Rx is Delivered to Your Door  
via **FedEx Express** Priority Overnight® service\*  
FREE delivery to home, work, a FedEx Office® Print & Ship Centre location or any location where someone can sign for package

**You**  
  
**Your Pharmacy**  
Here When You Need Us

➤ We Are Your Pharmacy...  
Here When You Need Us

**Delivered to your door!**

- Your prescription is securely packaged and sent via FedEx Priority Overnight® service™. You tell us where! We just need a Canadian address at home, work, a FedEx Office™ Print & Ship Centre location or any location where someone can sign for a package.
- Health Information Sheets will accompany your medication ... or you may always talk to our Alliance pharmacists to learn more.



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**Your Prescription**  
From Your Doctor to Your Door

**AlliancePharmacy**  
GROUP INC.

[www.apgrx.ca](http://www.apgrx.ca) | 877.796.7979