

## Who and What is Spencer Health Network

The Spencer Health Network is one of Canada's oldest and largest administrators of network health services. For over 25 years, they have been delivering an unbeatable combination of enhanced benefits, cost savings and quality health services from over 1,500 providers to more than 125,000 Canadians across the country. They provide pharmaceutical, dental, vision, paramedical, and hearing aid savings programs that can be purchased by members or used in conjunction with our group benefit plan. The goal is to reduce or completely eliminate out-of-pocket costs and provide a seamless experience and outstanding value for our members.

Using the network is fast, easy, and inexpensive. No hassles. No annual maximums. No deductibles. Members who are working but do not have enough hours to meet the eligibility criteria, or members who are not working enough to stay in benefit once they become eligible, will be signed up by Reliable Administrative Services Inc. to receive additional savings through the Spencer Health Network. Members must be in good standing to qualify.



**SPENCER HEALTH NETWORK**

**Canadian Piping Trades LOCAL 67**

ONE OF CANADA'S OLDEST AND LARGEST ADMINISTRATORS OF NETWORK HEALTH SERVICES

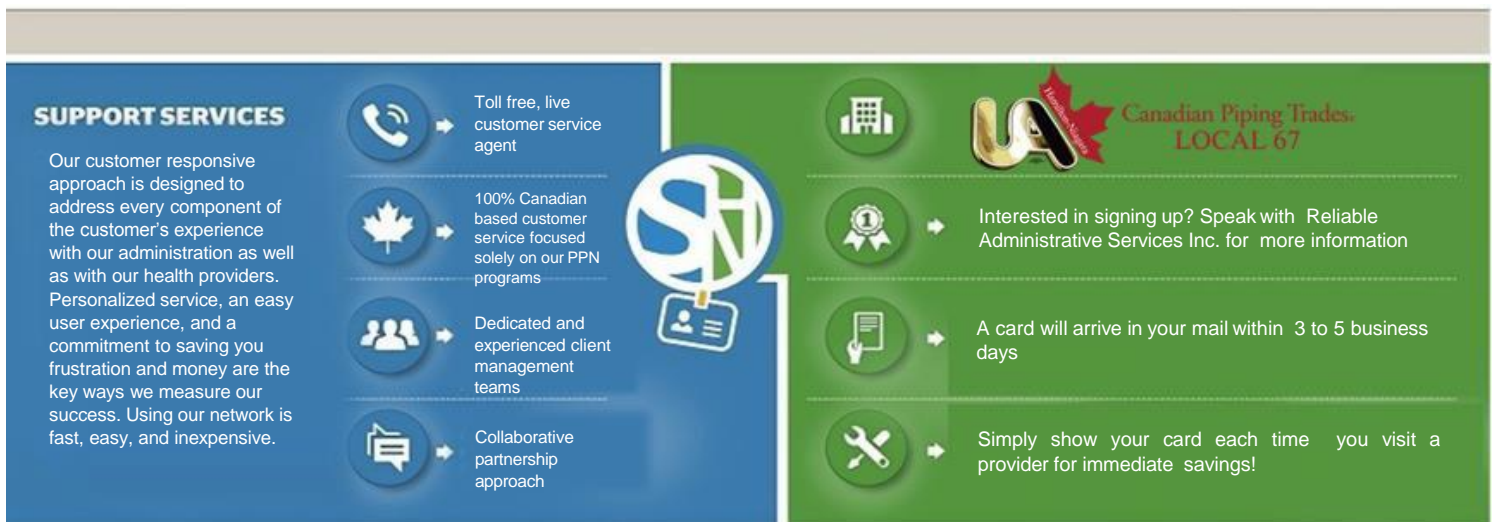
For over 10 years

125,000 members across Canada

2,000+ providers

Quality health services | Cost savings | Enhanced benefits

For Network Locations near you, please visit <https://www.spencerhealth.com/networks/> or call (416) 512-1616 or toll free 1(888)357-5559



**SUPPORT SERVICES**

Our customer responsive approach is designed to address every component of the customer's experience with our administration as well as with our health providers. Personalized service, an easy user experience, and a commitment to saving you frustration and money are the key ways we measure our success. Using our network is fast, easy, and inexpensive.

- Toll free, live customer service agent
- 100% Canadian based customer service focused solely on our PPN programs
- Dedicated and experienced client management teams
- Collaborative partnership approach

**Canadian Piping Trades LOCAL 67**

- Interested in signing up? Speak with Reliable Administrative Services Inc. for more information
- A card will arrive in your mail within 3 to 5 business days
- Simply show your card each time you visit a provider for immediate savings!

## What They Do

The Spencer Health Network (SHN) is an administrator of network health services. Through their Preferred Provider Networks (PPNs), the programs allows our members to save on the health services they need. Eight different health PPNs make up the Spencer Health Network – all of which are accessible to each of our members.



**Pharmaceuticals** – Save on Your Prescriptions



**Dental** - Save 25%\* at more than 300 dental offices across Canada



**Vision** - Save up to 30%\* on frames, lenses, and contacts at more than 350 retailers across Canada



**Paramedical** - Save 20% on massages, chiropractic, physiotherapy, and more at more than 170 clinics across Canada



**Hearing Aids** - Save hundreds on Starkey hearing aids



**Mobility Devices** Made Easy



**TeleCBT** - Safe. Time Efficient. Convenient. Proven to help with Mental Health.



**Personal Protection and Face Masks** - Stay safe without breaking the bank.



Our savings programs are purchased **by individuals** as a stand-alone product

OR



Can be attached **to group** benefit plans



Our goal is to reduce or eliminate out-of-pocket costs for patients while simultaneously providing cost containment to group plan sponsors.

All SHN network savings are guaranteed for both the provider and our member. These savings occur at the time of billing, and prior to any claim submission. This allows us to be transparent to all carriers. There are no changes needed to existing procedures with respect to the payment of claims.

To register with Spencer Health please contact Reliable Administrative Services Inc.