


Important Announcement

Effective January 1, 2022

Reliable Administrative Services Inc. 
102-195 Dartnall Road
Hamilton, ON L8W 3V9 905.387.5861

Our Life, Short Term and Long Term Disability Benefits are moving to the Canada Life Insurance Company effective January 1, 2022!

UA Local 67 is proud to provide a comprehensive benefits program overseen by the Board of Trustees. Recently we conducted a market review of the Basic Life, Short Term (STD), and Long Term Disability (LTD) benefits to promote healthy competition and obtain the best value and services for our membership and to keep our Trust Funds financially viable.

Based on the results of our marketing, Canada Life has been selected as the new insurance carrier for the Life, Short Term and Long Term Disability Benefits and will replace Sun Life effective January 1st 2022.

Note: This change will not affect your existing coverage or benefits.

Why was Canada Life selected?

Canada Life offers live representatives, easy to use forms, and a Hamilton Disability Management Office to best serve the disability needs of our UA Local 67 membership.

How will this affect you?

Canada Life has a dedicated Implementation Team working on the transition of the Basic Life, Short and Long Term disability benefits from Sun Life, therefore disruption will be minimal.

Note: The amount of your Life and Disability benefits will remain unchanged.

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Q & A

Q - What if I am already disabled and Sun Life is currently paying my STD or LTD claim?

A - There is no change; your claim will remain with Sun Life.

Q - What if I am on Short Term disability prior to Jan 1, 2022 and my claim is transitioning to a Long Term disability claim after Jan 1, 2022?

A - Your claim will remain with Sun Life, as your initial disabled date was prior to Jan 1, 2022.

Q - What if I am on STD with Sun Life and they have denied my LTD claim but I have evidence to support that I am disabled?

A - You should follow Sun Life's LTD appeal process and contact Reliable Administrative Services Inc. (RASI) for additional support.

Q - What should my beneficiaries do if I pass away?

A - If a member passes away prior to Jan 1, 2022 your beneficiary should contact Reliable Administrative Services Inc. (RASI) for assistance in submitting the life claim to Sun Life.

If a member passes away after Jan 1, 2022 your beneficiary should contact Reliable Administrative Services Inc. (RASI) for assistance in submitting the life claim to Canada Life.

More information to follow

Over the next few weeks more information will be provided from RASI as it pertains to the Canada Life change in order to ensure a smooth insurance transition.

If you have questions, please contact local67@reliableadmin.com or 905-387-5861.

Note: If you become disabled or sick, please contact Reliable Administrative Services as soon as you are able to do so.

